

Club Complaints Procedure



In the event any member of the feels they have suffered discrimination in any way, or that the Club Policies, Rules or Code of Conduct have been broken, they should follow the procedures below:

1. They should report the matter to the Club Chairman, Club Secretary or Club Assistant Secretary.

The report should include:

- a. Details of what, when and where the occurrence took place
 - b. Any witness statement and names
 - c. Names of any others who have been treated in a similar way
 - d. Details of any former complaints made about the incident, date, when and to whom made
 - e. A preference for a solution to the incident
2. The Club's Management Team will sit for any hearings that are requested
 3. The Club's Management Team will have the power to:
 - a. Warn as to future conduct
 - b. Suspend from membership
 - c. Remove from membership any person found to have broken the Club's Policies or Codes of Conduct

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